

CASE STUDY

OPTIMIZATION OF THE ORDERING PROCESS: VINCI ENERGIES FRANCE

CUSTOMER DESCRIPTION



VINCI Energies France, a subsidiary of the VINCI Group and a major player in the energy transition and digital transformation, relied on the expertise of the CYRIAS teams to **improve the ordering process**.

CUSTOMER CHALLENGES

In 2015, VINCI Energies France selected the Ivalua platform to support its 600 companies and 10,000 users in the digitalization of the ordering process. A few years after the initial implementation, the users raised several concerns which led VINCI Energies France to launch an audit on the platform and its usage. The CYRIAS teams were involved in this audit and helped to identify and prioritize improvement actions: redesign of the ordering process and short term enhancements. The challenges of this project were to:



STREAMLINE THE PURCHASING PROCESS

From the catalog to the order form, simplifying the user's purchasing journey.



IMPROVING RESEARCH

Make data more reliable and provide users with more content.



INTEGRATION WITH SAP

Optimization of interfaces already implemented to avoid duplicate duplicate entries.

ANSWERS PROVIDED

- Leading cross-functional scoping **workshops with the various VINCI Energies France business lines involved** in the process of issuing orders.
- Identification and planning, with VINCI Energies France teams, of **improvement actions to be implemented on the platform**, in the short/ medium term, in order to remove irritants reported by users.
- Configuration by CYRIAS teams of the requested improvements on the activated **modules**: Supplier Information Management, Contract Repository, Price List & Catalogs, Purchasing Requisitions and Purchase Orders.
- Redesign of the integration between Ivalua and SAP to **optimise order management** and avoid double entries.

BENEFITS

- + Reduction of time spent in the order management cycle.
- + Optimization of connectivity between Ivalua and SAP.
- + Increase of the part of purchases under control in Ivalua.
- + Improved spend analysis, thanks to the implementation of an intuitive catalogue.
- + Better adoption of the platform by the users.
- + Improved order traceability, simplified access to purchase price history.



The activation of the ordering module, by the Cyrias teams, in our purchasing information system, has brought added value to our sites on three levels: efficiency, compliance (with more codified purchases) and a better user experience.

Claudia HALLAQ

Vinci Energies France

Project Manager Digitalization
of Purchasing



KEY FIGURES



1M orders per year



10,000+ users



2M+ rates



1 Information system
connected: SAP

