

CASE STUDY

HOW CAN THE IMPLEMENTATION OF AN E-PROCUREMENT PLATFORM HELPS TO BETTER CONTROL EXPENSES?

CUSTOMER DESCRIPTION



Arpavie, an association managing residences for the elderly, has a workforce of 3000 employees and more than 129 residences in France. In 2020, **the group selected the Ivalua platform to monitor the spend of all its establishments.** Recognised for its expertise on the Ivalua platform and its knowledge of the business challenges linked to its implementation, **Cyrias is supporting Arpavie in its initiative to digitise its purchasing activities.**

CUSTOMER CHALLENGES

The decision to initiate this digitisation project came in response to an observation raised by Arpavie's Purchasing, Accounting and IT departments: the order processes required a significant amount of manual work. These actions generate a large number of inaccuracies, which in turn lead to delays in the overall processing of the order. The implementation of Ivalua's Procure-to-Pay Suite by Cyrias' teams in 2020 has allowed them to increase visibility of the overall spending while streamlining. In the particular context of Covid-19, the challenges of the project were to :

UNIFY SUPPLIERS DATABASE

to have a comprehensive, common database

OPTIMIZE VISIBILITY OF THE PURCHASING PROCESS

from user request to supplier invoice payment

ENABLE EXPENSE CONTROL

through a validation system in interaction with budgets

ANSWERS PROVIDED

- Cyrias consultants support Arpavie teams in change management activities and needs gathering.
- Usage of agile approach: pre-configuration of the application in order to involve Arpavie teams in the target solution as early as possible.
- Implementation of e-procurement modules: suppliers, catalog, purchase requisitions, orders, receiving and invoicing.
- Set up internal catalogs and Punchout.

BENEFITS

- + **Time savings** in the invoice processing.
- + **Increase in the number of orders** covered by a contract.
- + **Implementation of a single, shared validation circuit** at head office and across all establishments.
- + **Compliance** with the order/receipt/invoice reconciliation process.
- + **Strong adoption** of the solution by all establishments.

« **Collaborating with CYRIAS has been a success both in terms of software knowledge and in the advisory role provided throughout the project.**

The IVALUA tool is very ergonomic and easy to use.

Furthermore, once this tool was put into production, we maintained the same level of responsiveness from CYRIAS in the context of monitoring and processing new requests.

Francis MANZAC

Arpavie

Chief Information Officer



KEY FIGURES



+400 internal users



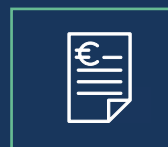
+4000 suppliers



+15,000 orders per year



Connection with 2 Information Systems



+60,000 invoices processed each year

